



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY, EUROPE, AND SEVENTH ARMY
THE DEPUTY COMMANDING GENERAL
UNIT 29351
APO AE 09014

AEAGA-IM

10 August 2001


MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Base Support and Quality-of-Life Service Standards at Base Camps

This memorandum expires in 1 year.

1. Soldiers deployed to support multinational operations in the Balkans deserve fair and equitable base support and quality-of-life service. HQ USAREUR/7A is responsible for and committed to planning, providing, and coordinating this service in each functional area.
2. The enclosed Blue Book prescribes baseline standards for identifying itemized levels of service USAREUR will provide. The standards are based on existing resources, Army regulations, and the current estimation of how long the contingency operation will last. These services may be provided by deployed military or civilian personnel, temporary duty military or civilian personnel, or contracted personnel. Standards will not change, regardless of the status of the individual providing the service or the organizational structure in which the service-provider operates.
3. The enclosed handbook also establishes affordable levels of service. Since contingency operations cause the added burden of split-basing, operational costs downrange will be scrutinized intensely. Requests to change the Blue Book standards will be reviewed by the USAREUR Installation Management Council of Colonels for approval by the USAREUR Installation Management General Officer Board of Directors.

*Encl


LARRY R. JORDAN
Lieutenant General, USA
Deputy Commanding General

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*Available at <https://www.per.hqusareur.army.mil/rmmgt/QOL/QOL-Main.htm>.

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